WORKSHOP PROGRAM

Day 1: Tuesday, February 16 2016, Val D’Isere Congress Centre, Reception Area (see map)
18:00: Registration and Reception (Drinks and Canapé)
18:45-19:15: Welcome and agenda
19:15-20:00: Reception

Day 2: Wednesday, February 17 2016, Val d’Isere Congress Centre

Session 1: Studies about Governance
Session chair: Jos van Hillegersberg

13:30 – 14:00 GSW16-22: “Opportunistic behaviour in IT outsourcing: A problem of co-ordination and alignment of objectives”
Authors: Eleni Lioulio and Leslie Willcocks
Discussant: Ilan Oshri

14:00 – 14:30 GSW16-23: “Understanding vendor’s efforts in multi-vendor outsourcing: Coordination theory perspective”
Authors: Xiaowei Jin, Julia Kotlarsky and Ilan Oshri
Discussant: Armin Heinzl

14:30-14:40 Break

14:40-15:10 GSW16-13: “Mitigating the impacts from the challenges that arise in IT Outsourcing Relationships”
Authors: Elisabeth Juel and Jonas Hedman
Discussant: Sanjoy Sen

Authors: Erik Beulen
Discussant: Rainer Alt

Session chair: Ravishankar M.N.

15:40 – 16:10 GSW16-06TC: “Mitigating Risk At Unibankers Outsourced ATM Back Office Operations’
Authors: Myriam Raymond
Discussant: Aleksandre Asatiani
16:10 - 16:30  Coffee break
16:30 - 17:00  GSW16-21: “Supplier-Client Workarounds: An Information Brokering Viewpoint”
   Authors: Jade Brooks, Ravishankar M.N. and Ilan Oshri
   Discussant: Thomas Kude
17:00 - 17:30  GSW16-29: “Strategizing governance and risk management in Outsourcing and
   Offshoring: results from global survey’
   Authors: Sanjoy Sen, Julia Kotlarsky and Pawan Budhwar
   Discussant: Vipin Suri

Session 2: Country Specific Studies
Session chair: Erik Buelen
17:30 - 18:00  GSW16-17: “Offshoring in the wrong direction?”
   Authors: Paul Alpar
   Discussant: Damian Kedziora
18:00 – 18:10  Short break
18:10 - 18:40  GSW16-07: “Attractiveness of Poland on the European offshoring market”
   Authors: Damian Kedziora, Andrzej Kraslawski and Timo Kärri
   Discussant: Paul Alpar
18:40 - 19:00  GSW16-18: “How does Cambodia fit as a location for outsourcing services?”
   Authors: Karsten Eskelund
   Discussant: Erik Buelen
19:30-22:00  Workshop Dinner at L’Aroley, transport from the Congress centre at 19:30

Day 3: Thursday, February 18 2016, Val d’Isere Congress Centre.
Session 3: Studies about Social Aspects and Collaboration
Session chair: Armin Heinzl
13:30 – 14:00  GSW16-05 “Sharing Knowledge in a Shared Services Center Context: An Exploratory
   Case Study of Dialectics of Formal and Informal Practices”
   Authors: Dragos Vieru and Pierre-Emmanuel Arduin
   Discussant: Eleni Lioulio
14:00 – 14:30  GSW16-10: “Exploring the dialectics of socially responsible “impact” sourcing”
   Authors: Ron Babin, Brian Nicholson and Megan Young
   Discussant: Ravishankar M.N.
14:30 - 15:00  GSW16-19: “An Examination of the Relationship between Organizational Culture and
   Retained Organizations Growth Stages”
   Authors: Albert Plugge, Christiaan Kooijman and Marijn Janssen
Discussant: Jonghyuk Cha

15:00 – 15:10  Short Break

Authors: Nikolaus Schmidt and Bastian Zöller
Discussant: Dragos Vieru

Authors: Erik Wende, Rainer Alt and Greg King
Discussant: Jos van Hillegersberg

16:10 - 16:30  Coffee break

Session 4: Studies about Innovation

Session chair: Julia Kotlarsky

16:30 – 17:00  GSW16-33: “Why Do Firms Outsource: A Tool for Contextual Ambidexterity”
Authors: Shivom Aggarwal, Kiron Ravindran and Gautam Ray
Discussant: Kai Spohrer

17:00 – 17:30  GSW16-03: “A Case Study Cloud-services and Organisational change and Innovation”
Authors: Michelle Hurdle and David Dans
Discussant: Bart van der Linden

17:30 – 18:00  GSW16-09: “Transformative outsourcing at UBS: The Wealth Management Platform Initiative Cetus”
Author: Armin Heinzl and Martin Deckert
Discussant: Michelle Hurdle

18:00 – 18:30  GSW16-28: “IT outsourcing and digital transformation: towards open innovation initiatives”
Authors: Hajdasinski Andrzej, Bart van der Linden and Theo Bosselaers
Discussant: Brian Nicholson

18:30 – 19:00  Advance: A Management Framework for an IT Service Provider
Presenter: Vitor Prisca

19:30 - 22:00  Workshop dinner at Taverne d’Alsace

Day 4: Friday February 19 2016, Val d’Isere Congress Centre

Session 5: Studies about Sourcing Models, Decisions, and Capabilities

Session chair: Albert Plugge

09:00 – 09:30  GSW16-20: “Innovation in Outsourcing: The Case of Italy and the UK”
Authors: Giovanni Vaia and Ilan Oshri

09:30 – 10:00  GSW16-12: “Towards an Integrated Methodology for Implementing Shared Services”
Authors: Vipin Suri, Kuldeep Kumar, Jos van Hillegersberg and Marianne Elia
Discussant: Albert Plugge
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| 10:00 - 10:30 | GSW16-14TC: “Turning Robotic Process Automation into Commercial Success – Case OpusCapita”  
Author: Aleksandre Asatiani and Esko Penttine  
Discussant: Julia Kotlarsky |
| 10:30 – 10:40 | Coffee break                                                                 |
| **Session Chair:** | **Kiron Ravindran** |
Authors: Bjorn Johanson, Blerta Deliallisi and Pien Walraven  
Discussant: Giovanni Vaia |
Authors: Silvia Caratti and Brian Perrin  
Discussant: Stephanie Lambert |
| 11:40 - 12:10 | GSW16-32: “Navigating professional careers in new organisational forms’  
Authors: Stephanie Lambert, Ian Herbert and Andrew Rothwell  
Discussant: Silvia Caratti |
| 12:10 - 12:40 | GSW16-16: “Producing Benefits from Information Systems Outsourcing in the Public Sector: Towards a Better Understanding of Owner Dynamic Capabilities”  
Author: Jonghyuk Cha, Mike Newman and Graham Winch  
Discussant: Jade Brooks |
| 12:40 – 13:00 | Break                                                                 |
| **13:00 – 13:30** | **Closing Words** |